

Shipping to Italy

Business to Consumer Guidelines



Due to local government requirements and changes to customs clearance procedures via IOSS, further information will be needed for parcels destined to Italy.



What is required?

From the 1st of July 2021, shipping B2C parcels under €150 without an IOSS number requires a Codice Fiscale for DPD UK to compliantly Customs clear parcels into Italy. This applies to both DAP and DTI parcels.

Codice Fiscale is not required for parcels which have an IOSS reference provided

What is a Codice Fiscale?

Codice Fiscale is the Italian Tax Identification code which identifies a Taxpayer for the local Tax Authorities. This 16 digit Italian Tax Code is formed of the recipient's name, date and place of birth (AAA AAA##A## A###A, where A is a letter and # is a number)



How can I provide a Codice Fiscale?

This code is provided in the 'Receiver's PID No.' field within the manifest or on our MyDPD platform. For myDPD users this can be found on the *Customs Information* screen.

What if I can't provide the Codice Fiscale?

If the Codice Fiscale is not provided, the shipment will be held for 5 days as a request is sent to the recipient of the parcel.

If the Codice Fiscale is not supplied within these 5 days the shipment will be returned to the UK.

Please note the Codice Fiscale will not be stored in our database therefore it needs to be sent for each shipment.

Shipping to an Italian business?

For B2B traffic, the Codice Fiscale is not needed. Instead, please provide the (IT) EORI and VAT number for the Importing business.